



<b>D. PARTICIPANT CHARACTERISTICS</b>		<b>Q No.</b>	<b>Q %</b>	<b>YTD No.</b>	<b>YTD %</b>	<b>L4Q No.</b>	<b>L4Q %</b>
<b>Gender</b>	1. Male	57	30	73	29	73	29
	2. Female	134	69	177	70	177	70
<b>Age at Enrollment</b>	3. 55-59	72	37	88	35	88	35
	4. 60-64	45	23	66	26	66	26
	5. 65-69	38	20	56	22	56	22
	6. 70-74	21	11	25	10	25	10
	7. 75 & over	17	9	17	7	17	7
<b>Ethnicity</b>	8. Hispanic, Latino or Spanish origin	2	1	3	1	3	1
<b>Race</b>	9. American Indian or Alaska Native	2	1	2	1	2	1
	10. Asian	1	1	2	1	2	1
	11. Black or African American	111	58	139	55	139	55
	12. Native Hawaiian or Pacific Islander	0	0	0	0	0	0
	13. White	82	42	113	45	113	45
<b>Education</b>	14. 8th grade & under	14	7	18	7	18	7
	15. 9th grade – 11th grade	36	19	44	17	44	17
	16. High School diploma or equivalent	81	42	110	44	110	44
	17. 1 – 3 years college	33	17	42	17	42	17
	18. Post-secondary certificate	1	1	1	0	1	0
	19. Associate's degree	11	6	11	4	11	4
	20. Bachelor's degree or equivalent	11	6	19	8	19	8
	21. Some graduate school	1	1	1	0	1	0
	22. Master's degree	3	2	4	2	4	2
	23. Doctoral degree	1	1	1	0	1	0
<b>Additional Measures</b>	24. Family income at or below the poverty level	156	81	208	83	208	83
	25. Individuals with disabilities	33	17	46	18	46	18
	26. Individuals with limited English proficiency	1	1	1	0	1	0
	27. Individuals with low literacy skills	19	10	25	10	25	10
	28. Individuals residing in rural areas	99	51	134	53	134	53
	29. Individuals with low employment prospects	110	57	149	59	149	59
	30. Individuals who failed to find employment after using WIA Title I	14	7	20	8	20	8
	31. Individuals age 75 and over at date of report	27	14	29	12	29	12
	32. Individuals who are homeless or at risk of homelessness	10	5	16	6	16	6
	33. Displaced homemakers	14	7	20	8	20	8
	34. Veterans (or eligible spouse of veteran)	18	9	22	9	22	9
	Post-9/11 era veterans	2	1	2	1	2	1
	35. Individuals receiving public assistance	115	60	146	58	146	58
	36. Individuals with severe disability	0	0	0	0	0	0
	37. Individuals who are frail	0	0	0	0	0	0
	38. Individuals old enough for but not receiving SS Title II	0	0	0	0	0	0
39. Individuals with severely limited employment prospects in areas of persistent unemployment	0	0	3	1	3	1	

<b>E. CORE PERFORMANCE MEASURES</b>					
<b>MEASURE</b>	<b>DESCRIPTION</b>	<b>GOAL</b>	<b>Q RATE</b>	<b>YTD RATE</b>	<b>L4Q RATE</b>
<b>1. Community Service</b>	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	89.7%	84.4% N = 45,182 D = 53,540	82.6% N = 177,091 D = 214,455	
<b>2. Common Measures Entered Employment</b>	Of those not employed at the time of participation, the number of participants employed in the first quarter after the exit quarter divided by the number of participants who exit during the quarter	33.4%	63.2% N = 12 D = 19	37.3% N = 25 D = 67	37.3% N = 25 D = 67
<b>3. Common Measures Employment Retention</b>	Of those participants who are employed in the first quarter after the exit quarter, the number employed in both the second and third quarters after the exit quarter divided by the number of participants who exit during the quarter	71.0%	50.0% N = 2 D = 4	85.2% N = 23 D = 27	85.2% N = 23 D = 27
<b>4. Common Measures Average Earnings</b>	Of those participants who are employed in the first, second, and third quarters after the quarter of program exit, total earnings in the second and third quarters after the exit quarter, divided by the number of exiters during the period	7707	3195 N = 6,391 D = 2	4976 N = 109,475 D = 22	4976 N = 109,475 D = 22
<b>5. Service Level</b>	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	150.3%	97.0% N = 193 D = 199	126.6% N = 252 D = 199	
<b>6. Service to Most in Need</b>	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided by the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.20	1.72 N = 331 D = 193	1.77 N = 445 D = 252	1.77 N = 445 D = 252

<b>F. ADDITIONAL PERFORMANCE MEASURES</b>				
<b>MEASURE</b>	<b>DESCRIPTION</b>	<b>Q RATE</b>	<b>YTD RATE</b>	<b>L4Q RATE</b>
<b>1. Retention at 1 year</b>	Of those participants who are employed in the first quarter after the exit quarter: the number of participants who are employed in the fourth quarter after the exit quarter divided by the number of participants who exit during the quarter	50.0% N = 2 D = 4	85.2% N = 23 D = 27	85.2% N = 23 D = 27
<b>2. Customer Satisfaction</b>	Average ACSI for employers			
	Average annual ACSI for participants			
	Annual average ACSI for host agencies			
<b>3. Volunteerism</b>	Of those who have not volunteered prior to enrollment, the number of participants engaged in volunteer activities in the first quarter after exit quarter divided by the number of participants who exit during the quarter	0.0% N = 0 D = 13	3.5% N = 2 D = 57	3.5% N = 2 D = 57

**GOAL** means the stated negotiated target rate for that performance measure.

**Q** means the count or rate for the current reporting quarter.

**YTD** means the count or rate for the program year to date, from July 1st through the current reporting quarter.

**L4Q** means the count or rate for the most recent four quarters, including the current reporting quarter.

**N** means the numerator used in the calculation of the rate.

**D** means the denominator used in the calculation of the rate.

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