

| U.S. Department of Labor<br>Employment and Training Administration                    |   | SCSEP Quarterly Progress Report<br>ETA 5140  |  |
|---|---|--|--|
| <b>A. GRANTEE INFORMATION</b>   |   |  |  |
| <b>1a.</b> Grantee:<br>SER Jobs for Progress<br>National                              | <b>1b.</b> Sub-Grantee:   | <b>2.</b> Grantee Code:<br>157   |  |
| <b>3a.</b> Report Period Ending:<br>12/31/2012  | <b>3b.</b> Program Year(s):<br>2012                                       | <b>4.</b> Number of Authorized<br>Positions:<br>2611                               | <b>5.</b> Number of Modified Positions:<br>2475                                |
| <b>B. PARTICIPATION LEVELS</b>  |   |  |  |
| <b>1.</b> Carried Over from the<br>Previous Program<br>Year:<br>Q1: 2345<br>YTD: 2361 | <b>2.</b> New Participants:<br>Q: 128<br>YTD: 225                         | <b>3.</b> Total Exits:<br>Q: 209<br>YTD: 551                                       | <b>4.</b> Current Participants:<br>2035  |
|   |   |  | <b>5a.</b> Vacancies:<br>440   |
| <b>5b.</b> Rejected Records: 0  |   | <b>5c.</b> Records with Duration Rejects: 0  |  |
| <b>6.</b> Number of Persons on Waiting List:<br>Current: 54 YTD:                      |   | <b>7.</b> Co-Enrollments:<br>Q: 2157 YTD: 2470                                     |  |
| <b>8a.</b> Exits Due to<br>Unsubsidized<br>Employment:<br>Q: 34<br>YTD: 89            | <b>9a.</b> Transferred<br>Into<br>Project:<br>Q: 16<br>YTD: 16            | <b>9c.</b> Change of<br>Sub-<br>Grantee<br>Into<br>Project:<br>Q:<br>YTD:          | <b>10a.</b> Placements:<br>Q: 40<br>YTD: 106                                   |
| <b>8b.</b> Other Reasons for<br>Exit:<br>Q: 127<br>YTD: 346                           | <b>9b.</b> Transferred<br>Out<br>of Project:<br>Q: 1<br>YTD: 24           | <b>9d.</b> Change of<br>Sub-<br>Grantee<br>Out of<br>Project:<br>Q:<br>YTD:        | <b>10b.</b> OJE Placements:<br>Q: 0<br>YTD: 0                                  |
| <b>8c.</b> Exclusions:<br>Q: 47<br>YTD: 92  |   | <b>10c.</b> Average<br>Starting Wage<br>in Placements:<br>Q: \$9.82<br>L4Q: \$9.72 | <b>10d.</b> Percent of<br>Placements with<br>Benefits:<br>Q: 38<br>L4Q: 25     |
| <b>8d.</b> Exclusions after Exit:<br>Q: 25<br>YTD: 68                                 |   |  | <b>10e.</b> Average Hours per<br>Week in<br>Placement:<br>Q: 25.9<br>L4Q: 27.1 |
|   |   |  | <b>10f.</b> Placements without<br>Entered<br>Employment:<br>Q: 27<br>YTD: 51   |
| <b>11.</b> Number of Hours of<br>Training:<br>Q: 0 YTD: 0                             | <b>12.</b> % Participants Assigned 18-22 Hours per Week:<br>Q: 24 YTD: 30 |  | <b>13.</b> Average Project Duration:<br>Q: 28.5 L9Q: 26.3                      |
| <b>C. COMMUNITY SERVICE ASSIGNMENTS</b>   |   |  |  |
|   |   |  | <b>Q</b>   |
|   |   |  | <b>YTD</b>   |
| <b>1.</b> Number of participants providing service to the general community           |   |  | 1752   |
| <b>2.</b> Total number of hours worked in service to the general community            |   |  | 339895   |
| <b>3.</b> Number of participants providing service to the elderly community           |   |  | 401  |
| <b>4.</b> Total number of hours worked in service to the elderly community            |   |  | 75873  |
| <b>5.</b> Total number of participants providing community service                    |   |  | 2116   |
| <b>6.</b> Total number of hours worked in community service                           |   |  | 416905   |

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| <b>D. PARTICIPANT CHARACTERISTICS</b>  |   |              |            |                |              |                |              |
|--|---|--------------|------------|----------------|--------------|----------------|--------------|
|  |   | <b>Q No.</b> | <b>Q %</b> | <b>YTD No.</b> | <b>YTD %</b> | <b>L4Q No.</b> | <b>L4Q %</b> |
| <b>Gender</b>  | 1. Male   | 910          | 41         | 1034           | 40           | 1278           | 40           |
|  | 2. Female   | 1332         | 59         | 1549           | 60           | 1903           | 60           |
| <b>Age at Enrollment</b>   | 3. 55-59  | 899          | 40         | 1012           | 39           | 1227           | 39           |
|  | 4. 60-64  | 623          | 28         | 706            | 27           | 863            | 27           |
|  | 5. 65-69  | 386          | 17         | 457            | 18           | 562            | 18           |
|  | 6. 70-74  | 203          | 9          | 248            | 10           | 319            | 10           |
|  | 7. 75 & over  | 133          | 6          | 163            | 6            | 213            | 7            |
| <b>Ethnicity</b>   | 8. Hispanic, Latino or Spanish origin                                 | 717          | 32         | 832            | 32           | 1004           | 32           |
| <b>Race</b>  | 9. American Indian or Alaska Native                                   | 26           | 1          | 32             | 1            | 37             | 1            |
|  | 10. Asian   | 44           | 2          | 53             | 2            | 66             | 2            |
|  | 11. Black or African American   | 770          | 34         | 863            | 33           | 1038           | 33           |
|  | 12. Native Hawaiian or Pacific Islander                               | 11           | 0          | 14             | 1            | 16             | 1            |
|  | 13. White   | 1158         | 52         | 1352           | 52           | 1694           | 53           |
| <b>Education</b>   | 14. 8th grade & under   | 304          | 14         | 359            | 14           | 421            | 13           |
|  | 15. 9th grade – 11th grade  | 356          | 16         | 421            | 16           | 516            | 16           |
|  | 16. High School diploma or equivalent                                 | 968          | 43         | 1096           | 42           | 1341           | 42           |
|  | 17. 1 – 3 years college   | 395          | 18         | 460            | 18           | 585            | 18           |
|  | 18. Post-secondary certificate  | 9            | 0          | 9              | 0            | 10             | 0            |
|  | 19. Associate's degree  | 4            | 0          | 6              | 0            | 7              | 0            |
|  | 20. Bachelor's degree or equivalent                                   | 149          | 7          | 171            | 7            | 222            | 7            |
|  | 21. Some graduate school  | 30           | 1          | 33             | 1            | 38             | 1            |
|  | 22. Master's degree   | 22           | 1          | 23             | 1            | 33             | 1            |
|  | 23. Doctoral degree   | 6            | 0          | 6              | 0            | 9              | 0            |
| <b>Additional Measures</b>   | 24. Family income at or below the poverty level                       | 2010         | 90         | 2305           | 89           | 2831           | 89           |
|  | 25. Individuals with disabilities                                     | 287          | 13         | 343            | 13           | 436            | 14           |
|  | 26. Individuals with limited English proficiency                      | 515          | 23         | 602            | 23           | 731            | 23           |
|  | 27. Individuals with low literacy skills                              | 269          | 12         | 337            | 13           | 426            | 13           |
|  | 28. Individuals residing in rural areas                               | 324          | 15         | 368            | 15           | 422            | 15           |
|  | 29. Individuals with low employment prospects                         | 2112         | 94         | 2428           | 94           | 2985           | 94           |
|  | 30. Individuals who failed to find employment after using WIA Title I | 65           | 3          | 80             | 3            | 94             | 3            |
|  | 31. Individuals age 75 and over at date of report                     | 256          | 11         | 335            | 13           | 460            | 14           |
|  | 32. Individuals who are homeless or at risk of homelessness           | 545          | 25         | 600            | 24           | 696            | 24           |
|  | 33. Displaced homemakers  | 139          | 6          | 156            | 6            | 205            | 6            |
|  | 34. Veterans (or eligible spouse of veteran)                          | 262          | 12         | 313            | 12           | 390            | 12           |
|  | Post-9/11 era veterans  | 0            | 0          | 2              | 0            | 2              | 0            |
|  | 35. Individuals receiving public assistance                           | 1109         | 49         | 1238           | 48           | 1513           | 48           |
|  | 36. Individuals with severe disability                                | 56           | 2          | 101            | 4            | 143            | 4            |
|  | 37. Individuals who are frail   | 4            | 0          | 6              | 0            | 10             | 0            |
|  | 38. Individuals old enough for but not receiving SS Title II          | 36           | 2          | 52             | 2            | 98             | 3            |
| 39. Individuals with severely limited employment prospects in areas of persistent unemployment | 388   | 17           | 539        | 21             | 934          | 29             |              |

| <b>E. CORE PERFORMANCE MEASURES</b>            |  |             |                                     |                                       |                                  |
|--|--|-------------|-------------------------------------|---------------------------------------|----------------------------------|
| <b>MEASURE</b>                                 | <b>DESCRIPTION</b>   | <b>GOAL</b> | <b>Q RATE</b>                       | <b>YTD RATE</b>                       | <b>L4Q RATE</b>                  |
| <b>1. Community Service</b>                    | The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period   | 76.8%       | 61.7%<br>N = 416,905<br>D = 675,675 | 67.1%<br>N = 906,290<br>D = 1,351,350 |                                  |
| <b>2. Common Measures Entered Employment</b>   | Of those not employed at the time of participation, the number of participants employed in the first quarter after the exit quarter divided by the number of participants who exit during the quarter  | 33.2%       | 12.6%<br>N = 34<br>D = 270          | 13.6%<br>N = 79<br>D = 582            | 21.2%<br>N = 210<br>D = 989      |
| <b>3. Common Measures Employment Retention</b> | Of those participants who are employed in the first quarter after the exit quarter, the number employed in both the second and third quarters after the exit quarter divided by the number of participants who exit during the quarter   | 64.4%       | 48.7%<br>N = 38<br>D = 78           | 54.6%<br>N = 119<br>D = 218           | 56.4%<br>N = 244<br>D = 433      |
| <b>4. Common Measures Average Earnings</b>     | Of those participants who are employed in the first, second, and third quarters after the quarter of program exit, total earnings in the second and third quarters after the exit quarter, divided by the number of exiters during the period  | 7854        | 7166<br>N = 257,970<br>D = 36       | 7166<br>N = 809,711<br>D = 113        | 7349<br>N = 1,682,967<br>D = 229 |
| <b>5. Service Level</b>                        | The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions  | 152.4%      | 90.7%<br>N = 2,244<br>D = 2,475     | 104.5%<br>N = 2,586<br>D = 2,475      |                                  |
| <b>6. Service to Most in Need</b>              | Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided by the number of participants who are active on the last day of the reporting period or who exited during the reporting period | 2.24        | 2.31<br>N = 5,100<br>D = 2,211      | 2.38<br>N = 5,841<br>D = 2,453        | 2.48<br>N = 7,116<br>D = 2,874   |

| <b>F. ADDITIONAL PERFORMANCE MEASURES</b> |  |                           |                             |                             |
|---|--|---------------------------|-----------------------------|-----------------------------|
| <b>MEASURE</b>                            | <b>DESCRIPTION</b>   | <b>Q RATE</b>             | <b>YTD RATE</b>             | <b>L4Q RATE</b>             |
| <b>1. Retention at 1 year</b>             | Of those participants who are employed in the first quarter after the exit quarter: the number of participants who are employed in the fourth quarter after the exit quarter divided by the number of participants who exit during the quarter | 44.9%<br>N = 35<br>D = 78 | 50.9%<br>N = 111<br>D = 218 | 53.1%<br>N = 230<br>D = 433 |
| <b>2. Customer Satisfaction</b>           | Average ACSI for employers   |                           |                             |                             |
|   | Average annual ACSI for participants   |                           |                             |                             |
|   | Annual average ACSI for host agencies  |                           |                             |                             |
| <b>3. Volunteerism</b>                    | Of those who have not volunteered prior to enrollment, the number of participants engaged in volunteer activities in the first quarter after exit quarter divided by the number of participants who exit during the quarter                    | 0.8%<br>N = 2<br>D = 263  | 0.9%<br>N = 5<br>D = 580    | 0.5%<br>N = 5<br>D = 987    |

**GOAL** means the stated negotiated target rate for that performance measure.

**Q** means the count or rate for the current reporting quarter.

**YTD** means the count or rate for the program year to date, from July 1st through the current reporting quarter.

**L4Q** means the count or rate for the most recent four quarters, including the current reporting quarter.

**N** means the numerator used in the calculation of the rate.

**D** means the denominator used in the calculation of the rate.

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