

D. PARTICIPANT CHARACTERISTICS							
		Q No.	Q %	YTD No.	YTD %	L4Q No.	L4Q %
Gender	1. Male	287	44	413	45	413	45
	2. Female	358	55	506	55	506	55
Age at Enrollment	3. 55-59	227	35	322	35	322	35
	4. 60-64	233	36	338	37	338	37
	5. 65-69	127	20	176	19	176	19
	6. 70-74	47	7	64	7	64	7
	7. 75 & over	12	2	22	2	22	2
Ethnicity	8. Hispanic, Latino or Spanish origin	14	2	17	2	17	2
Race	9. American Indian or Alaska Native	0	0	0	0	0	0
	10. Asian	572	89	806	87	806	87
	11. Black or African American	39	6	54	6	54	6
	12. Native Hawaiian or Pacific Islander	5	1	7	1	7	1
	13. White	17	3	22	2	22	2
Education	14. 8th grade & under	62	10	84	9	84	9
	15. 9th grade – 11th grade	139	22	201	22	201	22
	16. High School diploma or equivalent	137	21	204	22	204	22
	17. 1 – 3 years college	135	21	173	19	173	19
	18. Post-secondary certificate	1	0	1	0	1	0
	19. Associate's degree	8	1	10	1	10	1
	20. Bachelor's degree or equivalent	121	19	181	20	181	20
	21. Some graduate school	16	2	28	3	28	3
	22. Master's degree	23	4	35	4	35	4
	23. Doctoral degree	2	0	3	0	3	0
Additional Measures	24. Family income at or below the poverty level	604	93	848	92	848	92
	25. Individuals with disabilities	14	2	17	2	17	2
	26. Individuals with limited English proficiency	598	93	852	92	852	92
	27. Individuals with low literacy skills	59	9	134	15	134	15
	28. Individuals residing in rural areas	1	0	1	0	1	0
	29. Individuals with low employment prospects	630	98	898	97	898	97
	30. Individuals who failed to find employment after using WIA Title I	10	2	26	3	26	3
	31. Individuals age 75 and over at date of report	24	4	41	4	41	4
	32. Individuals who are homeless or at risk of homelessness	124	19	141	15	141	15
	33. Displaced homemakers	5	1	10	1	10	1
	34. Veterans (or eligible spouse of veteran)	4	1	9	1	9	1
	Post-9/11 era veterans	0	0	0	0	0	0
	35. Individuals receiving public assistance	213	33	276	30	276	30
	36. Individuals with severe disability	4	1	6	1	6	1
	37. Individuals who are frail	0	0	0	0	0	0
	38. Individuals old enough for but not receiving SS Title II	21	3	23	2	23	2
39. Individuals with severely limited employment prospects in areas of persistent unemployment	62	10	75	8	75	8	

E. CORE PERFORMANCE MEASURES					
MEASURE	DESCRIPTION	GOAL	Q RATE	YTD RATE	L4Q RATE
1. Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	81.3%	105.4% N = 164,691 D = 156,237	81.9% N = 513,734 D = 627,193	
2. Common Measures Entered Employment	Of those not employed at the time of participation, the number of participants employed in the first quarter after the exit quarter divided by the number of participants who exit during the quarter	39.2%	46.0% N = 23 D = 50	40.8% N = 80 D = 196	40.8% N = 80 D = 196
3. Common Measures Employment Retention	Of those participants who are employed in the first quarter after the exit quarter, the number employed in both the second and third quarters after the exit quarter divided by the number of participants who exit during the quarter	68.1%	75.0% N = 15 D = 20	83.3% N = 85 D = 102	83.3% N = 85 D = 102
4. Common Measures Average Earnings	Of those participants who are employed in the first, second, and third quarters after the quarter of program exit, total earnings in the second and third quarters after the exit quarter, divided by the number of exiters during the period	7086	8504 N = 127,561 D = 15	6931 N = 547,588 D = 79	6931 N = 547,588 D = 79
5. Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	151.3%	111.0% N = 646 D = 582	158.4% N = 922 D = 582	
6. Service to Most in Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided by the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.75	2.40 N = 1,551 D = 646	2.42 N = 2,230 D = 922	2.42 N = 2,230 D = 922

F. ADDITIONAL PERFORMANCE MEASURES				
MEASURE	DESCRIPTION	Q RATE	YTD RATE	L4Q RATE
1. Retention at 1 year	Of those participants who are employed in the first quarter after the exit quarter: the number of participants who are employed in the fourth quarter after the exit quarter divided by the number of participants who exit during the quarter	80.0% N = 16 D = 20	82.4% N = 84 D = 102	82.4% N = 84 D = 102
2. Customer Satisfaction	Average ACSI for employers			
	Average annual ACSI for participants			
	Annual average ACSI for host agencies			
3. Volunteerism	Of those who have not volunteered prior to enrollment, the number of participants engaged in volunteer activities in the first quarter after exit quarter divided by the number of participants who exit during the quarter	0.0% N = 0 D = 50	0.0% N = 0 D = 197	0.0% N = 0 D = 197

GOAL means the stated negotiated target rate for that performance measure.

Q means the count or rate for the current reporting quarter.

YTD means the count or rate for the program year to date, from July 1st through the current reporting quarter.

L4Q means the count or rate for the most recent four quarters, including the current reporting quarter.

N means the numerator used in the calculation of the rate.

D means the denominator used in the calculation of the rate.

[View Record Lists](#)