

D. PARTICIPANT CHARACTERISTICS							
		Q No.	Q %	YTD No.	YTD %	L4Q No.	L4Q %
Gender	1. Male	259	42	301	44	364	44
	2. Female	348	57	381	55	464	56
Age at Enrollment	3. 55-59	205	34	231	34	281	34
	4. 60-64	217	36	251	37	297	36
	5. 65-69	127	21	137	20	166	20
	6. 70-74	42	7	46	7	61	7
	7. 75 & over	19	3	22	3	28	3
Ethnicity	8. Hispanic, Latino or Spanish origin	13	2	14	2	20	2
Race	9. American Indian or Alaska Native	0	0	0	0	0	0
	10. Asian	510	84	577	84	701	84
	11. Black or African American	33	5	35	5	40	5
	12. Native Hawaiian or Pacific Islander	3	0	3	0	4	0
	13. White	18	3	21	3	26	3
Education	14. 8th grade & under	57	9	62	9	79	9
	15. 9th grade – 11th grade	138	23	153	22	177	21
	16. High School diploma or equivalent	131	21	152	22	192	23
	17. 1 – 3 years college	105	17	115	17	143	17
	18. Post-secondary certificate	1	0	1	0	1	0
	19. Associate's degree	5	1	7	1	8	1
	20. Bachelor's degree or equivalent	120	20	138	20	166	20
	21. Some graduate school	19	3	23	3	26	3
	22. Master's degree	28	5	30	4	33	4
	23. Doctoral degree	3	0	3	0	4	0
Additional Measures	24. Family income at or below the poverty level	546	90	615	90	739	89
	25. Individuals with disabilities	15	2	15	2	18	2
	26. Individuals with limited English proficiency	558	91	629	92	762	91
	27. Individuals with low literacy skills	191	31	222	32	315	38
	28. Individuals residing in rural areas	16	3	19	3	19	2
	29. Individuals with low employment prospects	579	95	655	95	794	95
	30. Individuals who failed to find employment after using WIA Title I	22	4	29	4	37	4
	31. Individuals age 75 and over at date of report	33	5	38	6	51	6
	32. Individuals who are homeless or at risk of homelessness	61	10	68	10	76	9
	33. Displaced homemakers	8	1	10	1	11	1
	34. Veterans (or eligible spouse of veteran)	9	1	9	1	10	1
	Post-9/11 era veterans	0	0	0	0	0	0
	35. Individuals receiving public assistance	177	29	195	28	226	27
	36. Individuals with severe disability	0	0	0	0	0	0
	37. Individuals who are frail	0	0	0	0	0	0
	38. Individuals old enough for but not receiving SS Title II	0	0	0	0	0	0
39. Individuals with severely limited employment prospects in areas of persistent unemployment	0	0	0	0	0	0	

E. CORE PERFORMANCE MEASURES					
MEASURE	DESCRIPTION	GOAL	Q RATE	YTD RATE	L4Q RATE
1. Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	81.3%	68.1% N = 106,580 D = 156,609	73.2% N = 229,517 D = 313,702	
2. Common Measures Entered Employment	Of those not employed at the time of participation, the number of participants employed in the first quarter after the exit quarter divided by the number of participants who exit during the quarter	39.2%	30.6% N = 15 D = 49	32.7% N = 33 D = 101	35.5% N = 76 D = 214
3. Common Measures Employment Retention	Of those participants who are employed in the first quarter after the exit quarter, the number employed in both the second and third quarters after the exit quarter divided by the number of participants who exit during the quarter	68.1%	72.0% N = 18 D = 25	79.0% N = 49 D = 62	76.4% N = 110 D = 144
4. Common Measures Average Earnings	Of those participants who are employed in the first, second, and third quarters after the quarter of program exit, total earnings in the second and third quarters after the exit quarter, divided by the number of exiters during the period	7086	5885 N = 94,159 D = 16	6103 N = 268,521 D = 44	6792 N = 624,892 D = 92
5. Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	151.3%	104.8% N = 610 D = 582	118.0% N = 687 D = 582	
6. Service to Most in Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided by the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.75	2.44 N = 1,487 D = 610	2.46 N = 1,689 D = 687	2.51 N = 2,087 D = 833

F. ADDITIONAL PERFORMANCE MEASURES				
MEASURE	DESCRIPTION	Q RATE	YTD RATE	L4Q RATE
1. Retention at 1 year	Of those participants who are employed in the first quarter after the exit quarter: the number of participants who are employed in the fourth quarter after the exit quarter divided by the number of participants who exit during the quarter	56.0% N = 14 D = 25	72.6% N = 45 D = 62	71.5% N = 103 D = 144
2. Customer Satisfaction	Average ACSI for employers			
	Average annual ACSI for participants			
	Annual average ACSI for host agencies			
3. Volunteerism	Of those who have not volunteered prior to enrollment, the number of participants engaged in volunteer activities in the first quarter after exit quarter divided by the number of participants who exit during the quarter	0.0% N = 0 D = 49	0.0% N = 0 D = 102	0.0% N = 0 D = 217

GOAL means the stated negotiated target rate for that performance measure.

Q means the count or rate for the current reporting quarter.

YTD means the count or rate for the program year to date, from July 1st through the current reporting quarter.

L4Q means the count or rate for the most recent four quarters, including the current reporting quarter.

N means the numerator used in the calculation of the rate.

D means the denominator used in the calculation of the rate.

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