

D. PARTICIPANT CHARACTERISTICS							
		Q No.	Q %	YTD No.	YTD %	L4Q No.	L4Q %
Gender	1. Male	246	37	246	37	325	37
	2. Female	410	62	410	62	560	63
Age at Enrollment	3. 55-59	251	38	251	38	336	38
	4. 60-64	211	32	211	32	268	30
	5. 65-69	106	16	106	16	152	17
	6. 70-74	59	9	59	9	80	9
	7. 75 & over	32	5	32	5	52	6
Ethnicity	8. Hispanic, Latino or Spanish origin	40	6	40	6	49	6
Race	9. American Indian or Alaska Native	10	2	10	2	13	1
	10. Asian	28	4	28	4	32	4
	11. Black or African American	55	8	55	8	70	8
	12. Native Hawaiian or Pacific Islander	2	0	2	0	3	0
	13. White	554	84	554	84	751	85
Education	14. 8th grade & under	46	7	46	7	61	7
	15. 9th grade – 11th grade	44	7	44	7	63	7
	16. High School diploma or equivalent	227	34	227	34	315	35
	17. 1 – 3 years college	147	22	147	22	199	22
	18. Post-secondary certificate	6	1	6	1	11	1
	19. Associate's degree	24	4	24	4	33	4
	20. Bachelor's degree or equivalent	100	15	100	15	126	14
	21. Some graduate school	19	3	19	3	21	2
	22. Master's degree	43	7	43	7	54	6
	23. Doctoral degree	3	0	3	0	5	1
Additional Measures	24. Family income at or below the poverty level	577	88	577	88	783	88
	25. Individuals with disabilities	176	27	176	27	219	25
	26. Individuals with limited English proficiency	65	10	65	10	85	10
	27. Individuals with low literacy skills	38	6	38	6	56	6
	28. Individuals residing in rural areas	222	35	222	35	305	36
	29. Individuals with low employment prospects	593	90	593	90	804	91
	30. Individuals who failed to find employment after using WIA Title I	328	52	328	52	401	48
	31. Individuals age 75 and over at date of report	57	9	57	9	93	10
	32. Individuals who are homeless or at risk of homelessness	121	19	121	19	147	18
	33. Displaced homemakers	27	4	27	4	38	4
	34. Veterans (or eligible spouse of veteran)	106	16	106	16	148	17
	Post-9/11 era veterans	0	N/A	0	N/A	0	N/A
	35. Individuals receiving public assistance	452	69	452	69	605	68
	36. Individuals with severe disability	1	0	1	0	1	0
	37. Individuals who are frail	0	0	0	0	0	0
	38. Individuals old enough for but not receiving SS Title II	5	1	5	1	5	1
39. Individuals with severely limited employment prospects in areas of persistent unemployment	0	0	0	0	0	0	

E. CORE PERFORMANCE MEASURES					
MEASURE	DESCRIPTION	GOAL	Q RATE	YTD RATE	L4Q RATE
1. Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	75.8%	N/A*	N/A* N = 0* D = 0*	
2. Common Measures Entered Employment	Of those not employed at the time of participation, the number of participants employed in the first quarter after the exit quarter divided by the number of participants who exit during the quarter	40.8%	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*	36.8%* N = 74* D = 201*
3. Common Measures Employment Retention	Of those participants who are employed in the first quarter after the exit quarter, the number employed in both the second and third quarters after the exit quarter divided by the number of participants who exit during the quarter	75.0%	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*	74.5%* N = 76* D = 102*
4. Common Measures Average Earnings	Of those participants who are employed in the first, second, and third quarters after the quarter of program exit, total earnings in the second and third quarters after the exit quarter, divided by the number of exiters during the period	8500	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*	8000* N = 519,989* D = 65*
5. Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	159.8% :	N/A* N = 659* D = 0*	N/A* N = 659* D = 0*	
6. Service to Most in Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.71	2.61 N = 1,650 D = 631	2.61 N = 1,650 D = 631	2.57 N = 2,151 D = 836

F. ADDITIONAL PERFORMANCE MEASURES				
MEASURE	DESCRIPTION	Q RATE	YTD RATE	L4Q RATE
1. Retention at 1 year	Of those participants who are employed in the first quarter after the exit quarter: the number of participants who are employed in the fourth quarter after the exit quarter divided by the number of participants who exit during the quarter	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*	66.7%* N = 68* D = 102*
2. Customer Satisfaction	Average ACSI for employers			
	Average annual ACSI for participants			
	Annual average ACSI for host agencies			
3. Volunteerism	Of those who have not volunteered prior to enrollment, the number of participants engaged in volunteer activities in the first quarter after exit quarter divided by the number of participants who exit during the quarter	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*	N/A* N = 0* D = 0*

* Missing data are incorporated into the YTD and L4Q measures of all subsequent PY 2012 QPRs

GOAL means the stated negotiated target rate for that performance measure.

Q means the count or rate for the current reporting quarter.

YTD means the count or rate for the program year to date, from July 1st through the current reporting quarter.

L4Q means the count or rate for the most recent four quarters, including the current reporting quarter.

N means the numerator used in the calculation of the rate.

D means the denominator used in the calculation of the rate.

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